

Restriction of Visitation will be enforced when:

- · Family members or visitors are involved in abusive, disruptive, or unsafe practices.
- · Family members or visitors are not following isolation or infection control instructions provided by nursing staff.
- An outbreak of infection requires some restrictions for public health reasons. The staff will collaborate with the patient and their designated family member to resume visitation to ensure the safety and offer emotional support to the patient.

GRMC ICU Phone Number: 645-5500 ext. 4880-3

Our visitor guidelines were designed to protect the health and safety of our ICU patients. Visitation is based on the patient's health and is at the discretion of the nursing staff. Thank you for your cooperation and understanding

room.

• Do Not bring food or beverages in the patient's

• Do Not bring fresh fruits or flowers in the patient's

room or in the ICU Waiting Room.

- Do not bring cameras or recording devices in the patient's room.
- We kindly ask that you do not touch the machines which may be present in the patient's room.
- To protect the privacy and safety of our patients, visitors may be asked to step out of the room when nursing personnel need to perform procedures or stabilize the patient.
- Visitors are asked to keep noise levels to a minimum by having conversations in a quiet tone.
- Place cell phones on vibrate while in the ICU and kindly take phone calls in the waiting area.
- Visitors are not allowed to use the patient restrooms.

Welcome to Our Intensive Care Unit



When your loved one, friend, or relative is admitted to our ICU their health is our highest priority.

Visiting Hours | 10:00AM - 9:00PM

- A maximum of 2 visitors is allowed for the first 15 minutes of every hour.
- One designated family member is permitted to be present with the patient throughout the day except during Quiet Time. During Quiet Time, designated family or friends are asked to kindly rest in the ICU Waiting Room.

ICU Quiet Time | 9:00PM - 6:00AM

• An important part of intensive care treatment is allowing time for patients to rest without interruption in a quiet environment, which promotes healing. Our visitor guidelines are designed to provide critically ill patients with the best possible setting for recovery and restoration of health. During Quiet Time, designated family or support persons are asked to rest in the ICU Waiting Room.

Designate A Primary Support/Contact Person

• Please designate one person as the primary contact person to receive updates on your loved one's condition from the critical care nursing staff. The designated person will be provided with a four-digit privacy code upon admission. All phone inquiries about the patient's condition will be referred to the patient's designated contact person.

For the protection of our patients we ask that you refrain from visiting if you are experiencing the following flu-like symptoms:

Fever or Chills Headache
Cough Body Aches
Sore Throat

ICU Staff:

Lead Charge Nurse: Joanna Villamayor, RN, MAN **Nurse Supervisor:** Jennifer Cruz, RN-BC, MSN **Asst. CNO:** Kathleen Ho, RNBC, MSN, MBA-HCA

CNO: Alan Funtanilla, RN,

ICU Intensivist: Dr. Jose Gonzalez-Huertas, MD

Social Worker: Kim Dunlap, MSW

Guidelines for Visiting our Intensive Care Unit:

- Only one designated person is permitted to stay with the patient 24 hours a day except during ICU Quiet Time from 9:00 pm-6:00am. During Quiet Time, the designated person is requested to rest in the ICU Waiting Room.
- No overnight visitation is allowed in the patient's room except for special circumstances such as death of the patient is imminent.
- Children under the age of 12 must be supervised by an adult family member at all times. Children may be asked to leave if their behavior interferes with the safety and rest of the patient.
- Regardless of age, anyone exhibiting symptoms of a cold or respiratory infection will be asked to refrain from visiting the patient.
- All Visitors must follow all isolation instructions given by ICU staff.
- All visitors must use hand sanitizers on the wall near the door prior to entering the patient's room and upon leaving the room.
- Doctors or nurses may re-evaluate and modify the presence and participation of families, friends, and relatives on the basisof safety and infection control criteria.